

Privacy Statement

Pride Executive Cars Limited is a leader in Executive Chauffeuring/Private Hire, and assures you that we take the collection, use and retention of your information seriously and below we specify how we use the information we have about you.

Collecting and using your information

Your information will be received by us and processed at our offices.

We will record information relevant to the provision of Logistical solutions to your company and this information will be retained by us for the following purposes:

- Processing of transfer requests
- Keeping you and your company informed of goods and services offered by us, our group companies or our business partners.

If you have any requests concerning these uses of your information please contact info@pridegroupuk.com

We may record telephone calls we have with you for record keeping, training or quality assurance purposes.

Your information may be accessible by our associated companies, subject to strict security controls. We do not anticipate that we will need to send your information out of the EEA. However, if we do so, we shall take reasonable steps to ensure that the receiving party has an adequate level of data protection.

Your information will not be forwarded to any parties outside our group without your consent.

Data quality

We rely on you to ensure that your information is complete, accurate and current. Please do inform us promptly of any changes to your information.

Data retention policy

We will continue to hold your data with a view to providing future services to your company.

On request, we will provide information in writing about your information stored on our database.

If you do not wish us to hold your information, you are entitled to tell us at any time and we will remove all such information from our database.

Marketing communications

We will send you relevant marketing communications. These could include information about recent offers, news, services we are offering or market updates.

If you do not want to receive these types of marketing communications please contact info@pridegroupuk.com

Cookies

We use cookies in order to prepare statistics of users' preferences and to help you navigate the web site. Cookies are small text files that are temporarily stored on your local hard disc. Our cookies cannot run programs or bring viruses to your computer.

Most browsers automatically accept cookies, but you can deactivate this function at any time and set your browser to notify you whenever a cookie is sent. If you want to know how to do this please look at the help menu on your browser. However, switching off cookies may restrict your use of our web site.

Hyperlinks

Our web site may contain links to other web sites which are outside our control and are not covered by this statement. If you access other sites using the links provided, the operators of these sites may collect information from you which will be used by them in accordance with their privacy policy, which may differ from ours.

Security measures

We have technical and organizational security measures in place to ensure the security of your information and to protect it against deliberate or accidental manipulation, destruction, loss or unauthorized access.

If you have any requests concerning your information or any queries with regard to our processing please contact info@pridegroupuk.com

Pride Executive Cars Credit & debit card security assurance

We use Paypal Merchant services so you don't have to worry about your credit or debit card safety.

We are so confident of the security on our site that we back every purchase with our assurance of security. We encrypt all our personal information (including card details, name and address). This means that your information is protected by a unique key or code as it travels over the internet.

In the event of unauthorised use of your credit or debit card, most card issuers either cover all of the charges, or may limit your liability to £50. If your issuer does pass on any of the £50 then we will cover your liability up to £50 provided that the unauthorised use of your credit or debit card resulted through no fault of your own from purchases on our site
In the event of unauthorised use of your credit or debit card, you must notify your card provider in accordance with its reporting rules and procedures.